# KVADAV COLLEGE FOR WOMEN 

Railway Road, Karnal
Proforma for Students' Satisfaction Survev (Teaching and Learning)

1. How much of the syllabus was covered in the class?
$4-85$ to $100 \%$
$3-70$ to $84 \%$
$2-55$ to $69 \%$
1-30 to 54\%
0-Below30\%
2. How well did the teachers prepare for the classes?
4 -Thoroughly
3- Satisfactorily
2 - Poorly
1-Indifferently
0 -Won't teach at all
3. How well were the teachers able to communicate?

| 4-Always effective | 3-Sometimes effective | 2 - Just satisfactorily |
| :--- | :--- | :--- |
| 1-Generally Ineffective | 0 - Very poor communication |  |

4. The teacher's approach to teaching can best be described as
4- Excellent
3-Verygood
2 - Good
1-Fair
0 - Poor
5. Fairness of the internal evaluation process by the teachers.

| 4-Always fair | 3- Usually fair |
| :--- | :---: |
| 1-Usually unfair | 0-Unfair |

6. Was your performance in assignments discussed with you?
4 - Every time 3 - Usually
2-Occasionally/Sometimes

1 -Rarely
$0-$ Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
4- Regularly
3- Often
2- Sometimes
1 - Rarely
$0-$ Never
8. The teaching and mentoring process in your institute facilitates you in cognitive, social and emotional growth.
4 - Significantly
3 - Very well
2 - Moderately
1 - Marginally
$0-$ Not at all
9. The institution provides multiple opportunities to learn and grow.
4 -Strongly agree
3 -Agree
2- Neutral
1-Disagree
0 - Strongly disagree
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
4 - Every time
3 -Usually
2-Occasionally/Sometimes
1- Rarely
$0-$ Never
11. Your mentor does a necessary follow-up with an assigned task to you.

| 4 - Every time | 3 - Usually | 2-Occasionally/Sometimes |
| :---: | :---: | :---: |
| 1 - Rarely | $0-\mathrm{I}$ don't have a mentor | Heen Shar.s. Te? |
|  |  | Officiating Principal Kumpqutity indyavati Anañ DAVCollege for Women Karnal |

12. The teachers illustrate the concepts through examples and applications.

| 4 - Every time | $3-$ Usually | 2-Occasionally/Sometimes |
| :--- | :--- | :--- |
| 1-Rarely | $0-$ Never |  |

13. The teachers identify your strengths and encourage you with providing right level of challenges.
4 - Fully
3 -Reasonably
2 - Partially
1 -Slightly
$0-$ Unable to
14. The teachers are able to identify your weaknesses and help you to overcome them.
4 - Every time
3 - Usually
2 -Sometimes
1 - Rarely
0 -Never
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

| 4 -Stronglyagree | $3-$ Agree | 2-Neutral |
| :--- | :--- | :--- |
| 1-Disagree | $0-$ Stronglydisagree |  |

16. The institute/teachers use student centric methods ,such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
4- Toa greatextent
3 -Moderate
2 - Some what
1 - Verylittle
0 - Not at all
17. Teachers encourage you to participate in extracurricular activities.
4 -Stronglyagree
3 -Agree
2- Neutral
1-Disagree
0 - Stronglydisagree
18. Efforts are made by the Institution/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
4- Toa great extent
3 -Moderate
2-Somewhat
1-Verylittle
$0-$ Not at all
19. What percentage of teachers use ICT tools such as LCD/LED projector, Multimedia ,etc. while teaching.
4 - Above $90 \%$
3-70-89\%
$2-50-69 \%$
1-30-49\%
0-Below29\%
20. The overall quality of teaching-learning process in your institute is very good.
$\begin{array}{lll}4 \text {-Stronglyagree } & 3 \text {-Agree } & 2-\text { Neutral }\end{array}$
1-Disagree 0 - Stronglydisagree
21. Give observation/ suggestions to improve the overall teaching learningexperienceinyour institution.
a)
b)
c)

## Analysis \& Report of Students' Satisfaction Survey (Teaching \& Learning)

Our College is committed toward all round development of the student. The student's satisfactory Survey is conducted through google form in order to assess the student's satisfaction on the parameters that is teaching methodology, coverage of practical aspects, learning environment of the classroom, functioning of clubs and committees, co-curricular and extra-curricular activities career goals. In student satisfaction survey is based on to measure student satisfaction each year as per format of NAAC. A questionnaire consisting of 21 questions ( 20 objective type questions and 1 open ended question) was furnished to 500 students. These questions concern teaching-learning pedagogy and evaluation. Questionnaire comprises of various questions based on specific skills of teacher like subject knowledge, communication skills, class preparation and use of ICT tools. Questions pertain to specific teaching skills of the teacher, to his/her overall approach to the educational process. The overall orientation of the teacher and institution with respect to provide the right environment, motivation, interpersonal relationships etc. Open ended question provide an opportunity to the students to give their suggestions and criticisms in their own words.

The response of 20 objective type questions are scaled on a scale of 0 to 4 , with the most positive response being rated as 4 and the most negative response being rated as 0 . The mean score for each question is calculated. This figure will range from 4 to 0 and gives the mean satisfaction level of the students for the institute.

The collected and analyzed feedback of the students is discussed in the Staff Council Meeting for improvement in various aspects of the institution.

The survey for the session 2022-23 was conducted on 500 students. The analysis of the survey is done using software which will aggregate the response and generate the mean score. It has been presented in the form of bar diagrams. It has been found that most of the students are satisfied with teacher's preparation for the class and evaluation of internal assessment process. More and more students are being encouraged to participate in the extra- curricular activities, Extension activities, seminars etc. Efforts are being made to maximize the use of PPT, Smart class rooms, Hand on techniques and other means for better communication with the students. Most of the students have agreed in affirmative that the quality of teaching learning process in the institute is very good and every care is being taken to improve it further for betterment of students.

Result demonstrate student satisfaction for all 20 items, with all mean satisfaction rating above the mid-point. The outcome of the student satisfaction survey asserts that the students are very satisfied. However, the college is constantly striving to improve further on important points.

## Result of the Survey

|  | 4 | 3 | 2 | 1 | 0 | Mean Score |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Q.1 | $50.2 \%$ | $30.8 \%$ | $13.8 \%$ | $4.2 \%$ | $1 \%$ | 3.25 |
| Q.2 | $35.4 \%$ | $61.6 \%$ | $1.8 \%$ | $0.8 \%$ | $0.4 \%$ | 3.30 |
| Q.3 | $71.4 \%$ | $14.6 \%$ | $11.4 \%$ | $2 \%$ | $0.6 \%$ | 3.54 |
| Q.4 | $42 \%$ | $35.8 \%$ | $18.6 \%$ | $3 \%$ | $0.6 \%$ | 3.15 |
| Q.5 | $59.8 \%$ | $33 \%$ | $5 \%$ | $1 \%$ | $1.2 \%$ | 3.49 |
| Q.6 | $52.2 \%$ | $27.4 \%$ | $11.8 \%$ | $5 \%$ | $3.6 \%$ | 3.19 |
| Q.7 | $49.8 \%$ | $21.2 \%$ | $18.2 \%$ | $5.4 \%$ | $5.4 \%$ | 3.05 |
| Q.8 | $31 \%$ | $49.2 \%$ | $15.6 \%$ | $3.8 \%$ | $0.4 \%$ | 3.07 |
| Q.9 | $35.2 \%$ | $48 \%$ | $12 \%$ | $2.6 \%$ | $2.2 \%$ | 3.11 |
| Q.10 | $55.8 \%$ | $29.6 \%$ | $9.4 \%$ | $3.4 \%$ | $1.8 \%$ | 3.34 |
| Q.11 | $53.2 \%$ | $31 \%$ | $10 \%$ | $5.8 \%$ | $0 \%$ | 3.31 |
| Q.12 | $63.6 \%$ | $27.6 \%$ | $4.4 \%$ | $3.6 \%$ | $0.8 \%$ | 3.5 |
| Q.13 | $59.4 \%$ | $25.6 \%$ | $9.8 \%$ | $3.4 \%$ | $1.8 \%$ | 3.37 |
| Q.14 | $55.4 \%$ | $24 \%$ | $12.6 \%$ | $3.2 \%$ | $4.8 \%$ | 3.22 |
| Q.15 | $33.6 \%$ | $50.2 \%$ | $11.6 \%$ | $3.6 \%$ | $1 \%$ | 3.11 |
| Q.16 | $45.8 \%$ | $39.2 \%$ | $7.6 \%$ | $5.4 \%$ | $2 \%$ | 3.21 |
| Q.17 | $48.8 \%$ | $39.8 \%$ | $9.4 \%$ | $1 \%$ | $1 \%$ | 3.34 |
| Q.18 | $49 \%$ | $34.4 \%$ | $7.6 \%$ | $5.6 \%$ | $3.4 \%$ | 3.23 |
| Q.19 | $27.6 \%$ | $41.2 \%$ | $15.8 \%$ | $11.6 \%$ | $3.8 \%$ | 2.77 |
| Q.20 | $37.2 \%$ | $47.8 \%$ | $12 \%$ | $1.8 \%$ | $1.2 \%$ | 3.18 |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |

## Student's Satisfaction Score (Teaching \& Learning)

Scale

| 0 | 1 | 2 | 3 | 4 |
| :--- | :---: | :---: | :---: | :---: |
| $\uparrow$ | $\uparrow$ | $\downarrow$ | $\uparrow$ | $\downarrow$ |
| Most Negative <br> Response |  | Mid-Point |  | Most Positive <br> Response |



## Scale



Orriciating Principal Kumpmity Kidyavati Anand $^{\text {K }}$ DAV College for Women Karnal


Comparative Study



## Mean Student Satisfaction Score (Teaching \& Learning)

The mean score for each question is calculated and the overall mean is obtained. This figure range from 4 to 0 and gives the mean satisfaction level of the students for the institute.

Scale



## Comparative Study

The question wise score obtained for the session 2022-23 has been compared with that of 202122.

It has been found that the satisfaction score for most of the questions have improved in the session 2022-23 as compared to those obtained in 2021-22. The overall students' satisfaction score of the institute has also been improved in 2022-23.


