#### **KVADAV COLLEGE FOR WOMEN**

#### Railway Road, Karnal

#### Proforma for Students' Satisfaction Survey (Teaching and Learning)

1. How much of the syllabus was covered in the class?

|  | 4 – 85 to 100%<br>1– 30 to 54%   | 3 – 70 to 84%<br>0–Below30%  | 2 – 55 to 69%   |  |  |  |  |
|--|--|--|---|--|--|--|--|
| 2.   |  | ors prepare for the classes<br>3- Satisfactorily<br>0-Won't teach at all   | ?<br>2 – Poorly   |  |  |  |  |
| 3.   | How well were the teach<br>4–Always effective<br>1–Generally Ineffective     | ners able to communicate 3–Sometimes ef 0– Very poor co  | fective 2 – Just satisfactorily   |  |  |  |  |
| 4.   | The teacher's approach 4– Excellent 1–Fair                                   | to teaching can best be de<br>3-Verygood<br>0 – Poor   | escribed as 2 – Good  |  |  |  |  |
| 5.   | Fairness of the internal of 4–Always fair 1–Usually unfair                   | evaluation process by the 3 – Usually fair 0–Unfair  |   |  |  |  |  |
| 6.   | 4 – Every time 3 –   | n assignments discussed<br>Usually<br>ever   | with you? 2–Occasionally/Sometimes  |  |  |  |  |
| 7.   | The institute takes active opportunities for student 4– Regularly 1 – Rarely | Regularly 3– Often 2– Sometimes  |   |  |  |  |  |
| 8.   | emotional growth. 4 – Significantly  | ring process in your instit<br>3 – Very well<br>0–Not at all   | tute facilitates you in cognitive, social and 2 – Moderately              |  |  |  |  |
|  |  | multiple opportunities to 3 –Agree 0– Strongly disagree  |   |  |  |  |  |
| 10.  | outcomes. 4 – Every time   | out your expected comperations of a superation of the superation o | tencies, course outcomes and programme  2–Occasionally/Sometimes          |  |  |  |  |
| 11. Your mentor does a necessary follow-up with an assigned task to you. |  |  |   |  |  |  |  |
|  | 4 – Every time   | 3 – Usually  | 2–Occasionally/Sometimes  |  |  |  |  |
|  | 1 – Rarely   | 0 –I don't have a mentor   | Officiating Principal<br>Kumpari Vidyavati Anand<br>DAV College for Women |  |  |  |  |

Karnal

| 12.   | The teachers illustrate 4 – Every time 1–Rarely  | the concepts through exa<br>3 – Usually<br>0–Never   | amples and applications. 2–Occasionally/Sometimes                            |  |  |  |  |
|-------|--|--|--|--|--|--|--|
|       | The teachers identify your strengths and encourage you with providing right level of challenges. |  |  |  |  |  |  |
|       | 4 – Fully<br>1 –Slightly   | <ul><li>3 –Reasonably</li><li>0– Unable to</li></ul>   | 2 – Partially  |  |  |  |  |
| 14. ′ | The teachers are able to<br>4 – Every time<br>1 – Rarely   | o identify your weakness<br>3 – Usually<br>0 –Never  | es and help you to overcome them.  2 –Sometimes                              |  |  |  |  |
|       |  | effort to engage students<br>f the teaching learning pr<br>3 – Agree<br>0 – Stronglydisagree | in the monitoring, review and continuous ocess.  2-Neutral                   |  |  |  |  |
| ]     | participative learning experiences.  | and problem solving  | methods ,such as experiential learning, methodologies for enhancing learning |  |  |  |  |
|       | 4– Toa greatextent<br>1 – Verylittle   | 3 –Moderate<br>0 – Not at all  | 2 – Some what  |  |  |  |  |
| 17. ′ | Teachers encourage yo<br>4 –Stronglyagree<br>1–Disagree  | ou to participate in extract 3 – Agree 0 – Stronglydisagree                                  | urricular activities.<br>2— Neutral  |  |  |  |  |
|       |  | e Institution/teachers to in make you ready for the w  | nculcate soft skills, life skills and world of work.                         |  |  |  |  |
|       |  | 3 –Moderate<br>0 –Not at all   | 2– Somewhat  |  |  |  |  |
|       | What percentage of tea while teaching.   | chers use ICT tools such   | as LCD/LED projector, Multimedia ,etc.                                       |  |  |  |  |
|       | 4 – Above90%<br>1 – 30 – 49%   | 3 – 70 – 89%<br>0–Below29%   | 2 - 50 - 69%   |  |  |  |  |
| 20. ′ | The overall quality of t<br>4 –Stronglyagree<br>1–Disagree                                       | eaching-learning process 3 –Agree 0 – Stronglydisagree                                       | in your institute is very good.<br>2 – Neutral                               |  |  |  |  |
|       | learningexperienceinyo<br>a)   | gestions to improve the over institution.  | verall teaching —  |  |  |  |  |
|       | b)<br>c)   |  |  |  |  |  |  |



# Analysis & Report of Students' Satisfaction Survey (Teaching & Learning)

Our College is committed toward all round development of the student. The student's satisfactory Survey is conducted through google form in order to assess the student's satisfaction on the parameters that is teaching methodology, coverage of practical aspects, learning environment of the classroom, functioning of clubs and committees, co-curricular and extra-curricular activities career goals. In student satisfaction survey is based on to measure student satisfaction each year as per format of NAAC. A questionnaire consisting of 21 questions (20 objective type questions and 1 open ended question) was furnished to 500 students. These questions concern teaching-learning pedagogy and evaluation. Questionnaire comprises of various questions based on specific skills of teacher like subject knowledge, communication skills, class preparation and use of ICT tools. Questions pertain to specific teaching skills of the teacher, to his/her overall approach to the educational process. The overall orientation of the teacher and institution with respect to provide the right environment, motivation, interpersonal relationships etc. Open ended question provide an opportunity to the students to give their suggestions and criticisms in their own words.

The response of 20 objective type questions are scaled on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. The mean score for each question is calculated. This figure will range from 4 to 0 and gives the mean satisfaction level of the students for the institute.

The collected and analyzed feedback of the students is discussed in the Staff Council Meeting for improvement in various aspects of the institution.

The survey for the session 2022-23 was conducted on 500 students. The analysis of the survey is done using software which will aggregate the response and generate the mean score. It has been presented in the form of bar diagrams. It has been found that most of the students are satisfied with teacher's preparation for the class and evaluation of internal assessment process. More and more students are being encouraged to participate in the extra- curricular activities, Extension activities, seminars etc. Efforts are being made to maximize the use of PPT, Smart class rooms, Hand on techniques and other means for better communication with the students. Most of the students have agreed in affirmative that the quality of teaching learning process in the institute is very good and every care is being taken to improve it further for betterment of students.

Result demonstrate student satisfaction for all 20 items, with all mean satisfaction rating above the mid-point. The outcome of the student satisfaction survey asserts that the students are very satisfied. However, the college is constantly striving to improve further on important points.

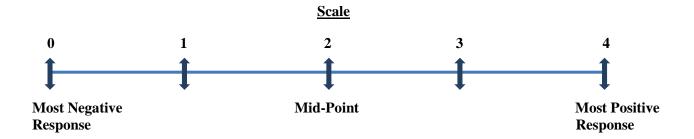
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Karnal

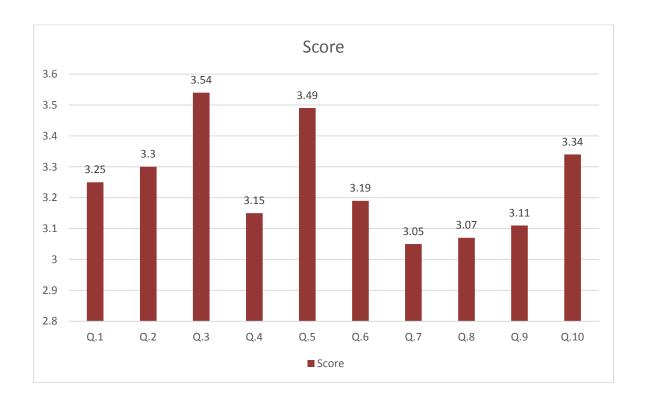
## **Result of the Survey**

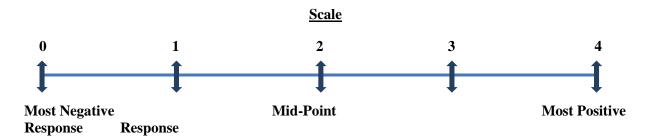
|      | 4     | 3     | 2     | 1     | 0    | Mean Score |
|------|-------|-------|-------|-------|------|------------|
| Q.1  | 50.2% | 30.8% | 13.8% | 4.2%  | 1%   | 3.25       |
| Q.2  | 35.4% | 61.6% | 1.8%  | 0.8%  | 0.4% | 3.30       |
| Q.3  | 71.4% | 14.6% | 11.4% | 2%    | 0.6% | 3.54       |
| Q.4  | 42%   | 35.8% | 18.6% | 3%    | 0.6% | 3.15       |
| Q.5  | 59.8% | 33%   | 5%    | 1%    | 1.2% | 3.49       |
| Q.6  | 52.2% | 27.4% | 11.8% | 5%    | 3.6% | 3.19       |
| Q.7  | 49.8% | 21.2% | 18.2% | 5.4%  | 5.4% | 3.05       |
| Q.8  | 31%   | 49.2% | 15.6% | 3.8%  | 0.4% | 3.07       |
| Q.9  | 35.2% | 48%   | 12%   | 2.6%  | 2.2% | 3.11       |
| Q.10 | 55.8% | 29.6% | 9.4%  | 3.4%  | 1.8% | 3.34       |
| Q.11 | 53.2% | 31%   | 10%   | 5.8%  | 0%   | 3.31       |
| Q.12 | 63.6% | 27.6% | 4.4%  | 3.6%  | 0.8% | 3.5        |
| Q.13 | 59.4% | 25.6% | 9.8%  | 3.4%  | 1.8% | 3.37       |
| Q.14 | 55.4% | 24%   | 12.6% | 3.2%  | 4.8% | 3.22       |
| Q.15 | 33.6% | 50.2% | 11.6% | 3.6%  | 1%   | 3.11       |
| Q.16 | 45.8% | 39.2% | 7.6%  | 5.4%  | 2%   | 3.21       |
| Q.17 | 48.8% | 39.8% | 9.4%  | 1%    | 1%   | 3.34       |
| Q.18 | 49%   | 34.4% | 7.6%  | 5.6%  | 3.4% | 3.23       |
| Q.19 | 27.6% | 41.2% | 15.8% | 11.6% | 3.8% | 2.77       |
| Q.20 | 37.2% | 47.8% | 12%   | 1.8%  | 1.2% | 3.18       |



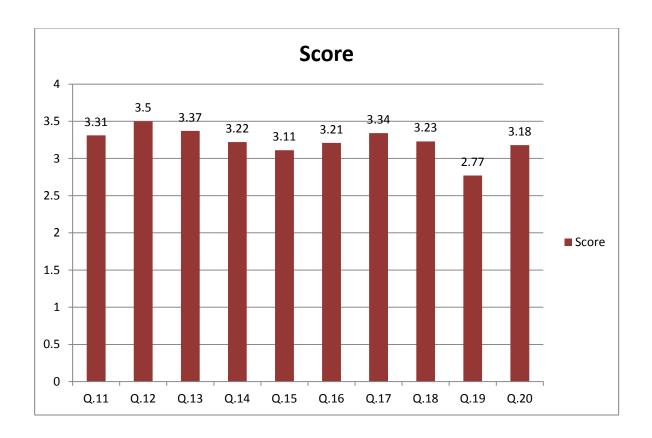
# **Student's Satisfaction Score (Teaching & Learning)**



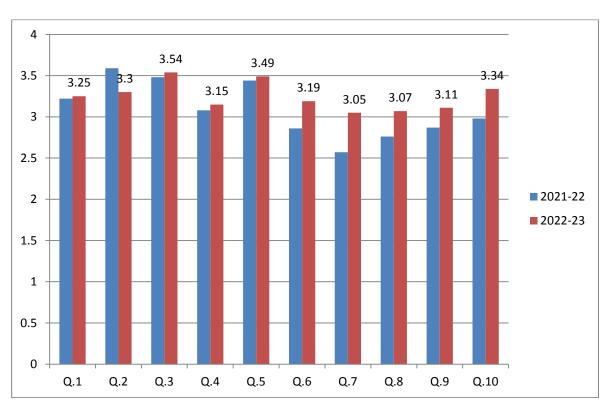




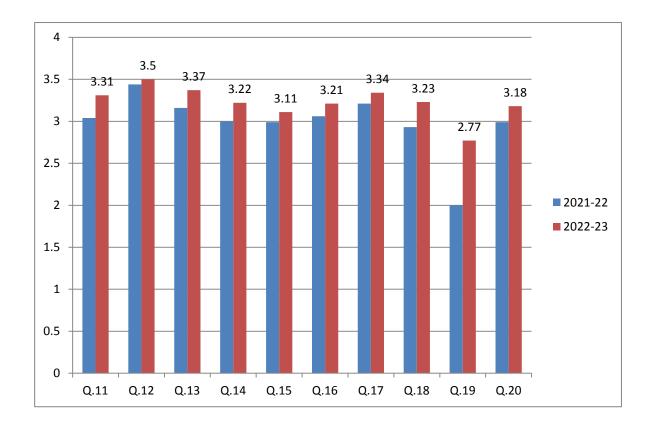
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## **Comparative Study**

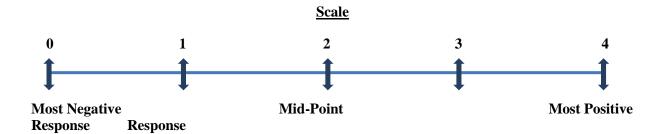


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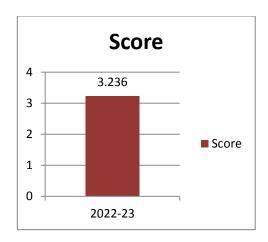


#### **Mean Student Satisfaction Score (Teaching & Learning)**

The mean score for each question is calculated and the overall mean is obtained. This figure range from 4 to 0 and gives the mean satisfaction level of the students for the institute.



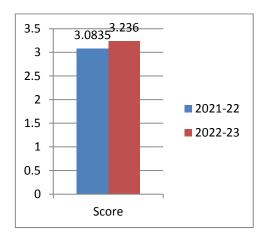
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#### **Comparative Study**

The question wise score obtained for the session 2022-23 has been compared with that of 2021-22.

It has been found that the satisfaction score for most of the questions have improved in the session 2022-23 as compared to those obtained in 2021-22. The overall students' satisfaction score of the institute has also been improved in 2022-23.



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Officiating Principal Kumpari Bidyavati Anar DAV College for Wome Karnal